



VOLUNTEER ORIENTATION PART 2

YOUR ROLE AS A VOLUNTEER QUIZ

Name: _____

Date: _____

1. What benefits do volunteers experience?
 - Lowers stress levels
 - More involved in taking care of their own health
 - Feel a deeper connection with their community
 - Feel better physically, emotionally, and mentally
 - All of the above.

2. Which activity should volunteers NOT do with or for patients?
 - Prepare medication boxes
 - Read a novel
 - Play music
 - Reminisce and share stories

3. You have made a great connection with your patient (mom) and the patient's daughter. Family from out of town has stopped by while you are there with the patient and the daughter. During that time, the daughter and the family from out of town get into a heated argument. You feel that the family from out of town don't understand how hard the daughter has worked to make sure mom has good care and the proper medical treatment. You feel the out of town family are being unreasonable and even cruel to the daughter. You should:
 - Try to explain to the out of town family how the daughter is doing everything in her power to make sure mom is comfortable.
 - Ask the out of town family to come back later when everyone has had a chance to cool down.
 - Excuse yourself from the visit and let the daughter you will come back at another time to visit her mom.

4. Visits notes must include what information?
 - Arrival time
 - Time the visit ends
 - Travel Time
 - A summary of what you did together and how your patient seemed
 - All of the above.

5. How long do you have to send your visit notes to the volunteer coordinator?
- 24 hours
 - By the end of the week
 - By the end of the month
 - 48 hours

When you have completed this quiz, please email it to the volunteer coordinator.